

Caring for your Pet

Boarding Package for Dogs:

Bronze—Outside 4 times per day, feed & water with either our food or yours, veterinarians on hand during business hours and on call on the weekend.

Silver—everything from the Bronze package plus:

- Daily 10 minutes one-on-one session
- Up to 3 photographs emailed to you
- Kong® filled with peanut butter or food once a day during inside time

Gold—everything from the Bronze package plus:

- Two daily 10 minute one-on-one sessions
- Photographs emailed daily
- One short video emailed
- Kong® filled with peanut butter or food 3 times per day during inside time
- 10% discount on Board Bath

Additional Services provided:

At the time of boarding, we are able to provide additional services for your pet. These include:

1. Physical Exams
2. Dental Exams
3. Dental procedures
4. Surgical procedures, after doctor consultation

Please let us know if you are interested in taking advantage of these services.

**Orchard Mesa Veterinary
Hospital**

2668 Highway 50
Grand Junction, CO 81503

Phone: 970-241-9866
Boarding: 970-241-9588
Fax: 970-241-9489



We are here to
make a difference in
the lives of pets and
their people

BOARDING

Caring for your
pet while you're
away



**Orchard Mesa Veterinary
Hospital**

2668 Highway 50
Grand Junction, CO 81503

970-241-9866
Boarding: 970-241-9588

Boarding Policies

Our goal at the Orchard Mesa Veterinary Hospital is to make your pet's boarding experience pleasant and safe. We want you to be confident while you are away, knowing your pet is secure, comfortable, and receiving the best possible care.

Vaccinations:

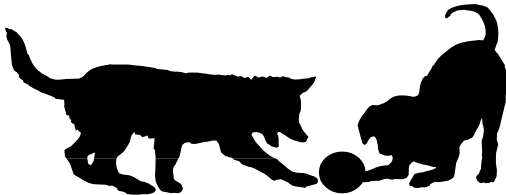
For the protection of your pet, we require that your pet be current on the following vaccinations:

Cats:

- Rabies
- Feline Distemper Combination
- Feline Leukemia

Dogs:

- Rabies, one or three years
- Distemper Combination
- Bordetella—every 6 months
- Influenza



Please provide written proof of vaccination history at least 48 hours prior to boarding.

Collars or harnesses are required so we can keep name tags on your pet. For your pet's safety, no choke, pinch or electric collars are allowed in the kennel.

Boarding Reservations:

We suggest that you **make reservations** for boarding as far in advance as possible, particularly over holidays.

You may confirm your boarding reservations by credit card just as you would in a human hotel. If you do not wish to use a credit card for confirmation, we require a deposit equaling two days boarding charges to hold your reservations. This deposit should be provided within 3 days after making the reservation.

If you are **boarding for the first time, or boarding your pet for an extended period**, you will be asked to provide **payment in advance**. This includes any costs for services provided such as vaccinations. If you need to extend your boarding beyond your scheduled check-out time, please let us know as soon as possible. There may be late fees associated with the additional days.

For your pet's safety, we request that any prescription medication your pet requires while staying at our facility be in its **original** container with the dosing instructions.

Cancellations:

We request that you provide 24-hour notice if you must cancel a reservation. For holiday boarding, please let us know at least 4 days in advance of your boarding appointment if you need to cancel. This allows us to schedule other clients who may be on a waiting list. We may charge a fee equal to two night's boardings that are not cancelled within these time frames.



Hours: Mon—Fri • 8:00 a.m.— 5:30 p.m.
Sat • 8:00 a.m.— 12:00 p.m.
Sun • 4:00 p.m.—5:00 p.m. (drop-off only)
Sun • 3:00 p.m.—5:00 p.m. (pick-up only)
Closed 1-2 p.m. Mon-Fri

BOARD BATHS

We provide board baths for dogs. Heavy coated dogs or dogs that are matted require more attention to their coats and would not be considered a board bath candidate. We would be happy to evaluate your dog at check-in to determine if your dog is a board bath candidate. Board baths include:

1. Baths
2. Brush outs
3. Nail trims
4. Wiping out ears

BEDDING

We have Pet Cots available upon request for your pet's comfort. Please feel free to bring items from home to make your pet's stay less stressful, such as toys, a towel or small blanket. Be sure to place your name on any items with permanent marker. Be aware that we may not be able to launder pet beds, should they become soiled during boarding.



**Orchard Mesa Veterinary
Hospital**

2668 Highway 50
Grand Junction, CO 81503

Phone: 970-241-9866
Boarding: 970-241-9588
Fax: 970-241-9489
Email: boarding@omvets.com